



State Bar of New Mexico 2004 Membership Survey

Please circle the response, or in some cases the responses, that best reflects your opinion.

1. What is your practice setting?(Top 8 Responses)

Sole practitioner- 28%	Medium firm (6-10) - 7%
Government- 22%	Judiciary- 5%
Small firm (2-5) – 16%	In-house counsel- 4%
Large firm (11+) – 14%	Legal aid/nonprofit- 3%

2. In which judicial district do you primarily practice?

First- 18%	Fifth- 6%	Eighth- 2%	Eleventh- 3%
Second- 48%	Sixth- 2%	Ninth- 2%	Twelfth- 1%
Third- 6%	Seventh- 1%	Tenth- 1%	Thirteenth- 4%
Fourth- 1%			

3. In which of the following areas do you practice? (Top 16 Responses)

Torts/PI/Property Damage-28%	Labor/Employment- 15%	Workers' Compensation- 5%
Criminal- 24%	Constitutional/Civil Rights- 14%	Health- 4%
General Practice- 21%	Bankruptcy/Debtor/Creditor- 10%	
Business/Corporations- 21%	ADR/Mediation/Arbitration-9%	
Real Property/Landlord-Tenant- 18%	Enviro/ Nat.Resources-9%	
Family/Domestic Relations- 16%	Government/Program Eligibility- 7%	
Estate Planning/Taxation/Probate- 16%	Indian/Gaming- 5%	

4. Who pays your annual dues?

Firm- 63% Self- 37%

5. Who completes your annual dues statement?

Firm- 26% Self- 74%

6. Do you know who represents you on the State Bar's Board of Bar Commissioners?

Yes- 30% No- 70%

7. Are you adequately informed of decisions made by the Board of Bar Commissioners regarding the State Bar?

Yes- 46% No- 54%

8. Do you currently participate in any of the following voluntary bar organizations? (Top 11 Responses)

Albuquerque Bar Association-16%	NM Criminal Defense Lawyers- 6%	No Response- 44%
American Bar Association- 14%	NM Women's Bar- 5%	None/ no/ NA/ not sure- 3%
NM Trial Lawyers- 12%	National Hispanic Bar Association- 3%	
NM Defense Lawyers Association-8%	NM Indian Bar- 3%	
NM Hispanic Bar- 6%		

9. What factors influence your decision to join a voluntary bar organization? (Top 11 Responses)

Opportunity to advance	Receive newsletters/publications- 21%
Knowledge- 52%	CLE program discounts- 20%
Amount of dues- 36%	Stay informed of bar activities- 13%
Quality CLE programs- 36%	Public activities/programs- 10%
Networking opportunities- 35%	Prestige of the association- 6%
Membership services- 34%	
Opportunity to advance the profession- 27%	

10. Do you feel that you get your money’s worth as a member of the State Bar of NM?

Yes- 56% No- 44%

11. Have you contacted the State Bar office in the last 6 months?

Yes- 54% No- 46%

12. What were your reasons for contacting the State Bar office? (Top 10 Responses)

- CLE question/ issues/ info- 52%
- MCLE questions/issues/ correction-10%
- Use/ schedule of bar facilities- 9%
- Attorney info/ address change/ name change/ member status info- 7%
- Committee meeting/ activities/ information- 5%
- Info/ Administration matters- 4%
- Referral program- 3%
- Advertising- 2%
- Dues/ late fees/ fee waiver- 2%
- Section activity/ inquiry- 2%

Please rate your overall level of satisfaction with the service you received from the State Bar. (Among those who have contacted)						
	<i>Very Satisfied</i> 5	<i>Satisfied</i> 4	<i>Partly Satisfied/ Dissatisfied</i> 3	<i>Dissatisfied</i> 2	<i>Very Dissatisfied</i> 1	<i>Not Applicable</i> 6
13. Overall quality of service	30%	50%	13%	3%	3%	1%
14. Staff knowledge	31%	49%	13%	3%	3%	2%
15. Staff politeness	42%	45%	7%	2%	2%	2%
16. Staff helpfulness	37%	44%	11%	3%	3%	2%

17. How do you prefer to be contacted by the State Bar of NM?

- E-mail with details- 46%
- Mail- 42%
- E-mail with link to Web site for details- 20%
- Fax- 6%

18. With which of the following State Bar activities have you participated, either previously or currently? (Top 9 Responses)

- Have not participated- 42%
- Section member- 25%
- Committee member- 25%
- Lawyer Referral for the Elderly- 16%
- Section officer- 13%
- YLD volunteer- 8%
- Public service volunteer- 8%
- Lawyers Care member- 7%
- Board of Bar Commissioners member- 3%

19. If you have not participated in State Bar activities, please indicate why.

No time- 50% No relevant opportunities- 35% No interest- 21%

To what extent are the following State Bar activities or services important to you?							
		<i>Very Important 5</i>	<i>Important 4</i>	<i>Neither Important Nor Unimportant 3</i>	<i>Unimportant 2</i>	<i>Very Unimportant 1</i>	<i>Don't Know/ Unaware</i>
20.	Weekly Bar Bulletin	61%	29%	7%	2%	1%	-
21.	Annual Bench & Bar Directory	68%	23%	6%	1%	1%	-
22.	Web site at www.nmbar.org	16%	39%	26%	10%	6%	2%
23.	Legal education brochures	13%	41%	27%	11%	6%	2%
24.	Client Attorney Assistance Program	2%	10%	35%	23%	18%	12%
25.	Continuing Legal Education	36%	41%	14%	5%	3%	-
26.	Online membership directory	8%	18%	34%	19%	11%	10%
27.	Lawyer Referral for the Elderly Program	3%	15%	32%	22%	20%	8%
28.	Peer assistance program	2%	8%	34%	22%	21%	12%
29.	Fee arbitration assistance	2%	10%	33%	21%	22%	11%
30.	Lending Library materials	2%	11%	32%	22%	20%	15%
31.	Bill Kitts Mentorship program	1%	7%	30%	20%	20%	22%
32.	Public Service workshops	3%	14%	36%	18%	14%	16%
33.	KOB TV Call-in program	2%	7%	33%	24%	19%	15%
34.	Unauthorized practice of law program	4%	18%	31%	19%	13%	16%
35.	Lawyers Assistance (addiction/substance abuse)	6%	18%	33%	18%	17%	8%
36.	Advisory opinions	9%	37%	27%	11%	8%	8%
37.	Bench and Bar Conference	5%	20%	35%	18%	16%	5%
38.	Diversity initiatives	5%	15%	30%	18%	19%	13%
39.	Retirement programs	3%	9%	34%	19%	17%	19%
40.	Financial services	2%	7%	33%	20%	20%	20%
41.	Cell phone services	1%	4%	31%	22%	22%	21%
42.	Entertainment/travel discounts	2%	9%	29%	21%	22%	18%
43.	Risk management assistance	3%	14%	29%	18%	18%	18%
44.	Minority outreach	5%	13%	26%	18%	21%	17%
45.	"We the People" program	1%	5%	25%	16%	17%	35%
46.	"Dialogue on Freedom" program	1%	5%	24%	17%	15%	38%
47.	Client Protection Fund	4%	15%	27%	15%	14%	25%
48.	Section membership	6%	29%	33%	13%	11%	7%
49.	Pro bono referral services	5%	20%	35%	15%	16%	10%
50.	Paid referral program	2%	12%	35%	18%	18%	15%
51.	Bar Center facility	13%	35%	27%	9%	11%	4%

To what extent should the following be supported/promoted by the State Bar?						
	Very Important 5	Important 4	Neither Important Nor Unimportant 3	Unimportant 2	Very Unimportant 1	Don't Know
52. Providing membership services	37%	45%	11%	3%	2%	1%
53. Providing public services	23%	48%	18%	6%	3%	1%
54. Assuring competency	46%	41%	7%	3%	2%	1%
55. Addressing professionalism	35%	35%	14%	7%	8%	1%
56. Responding to criticism of the judiciary	23%	40%	21%	8%	6%	2%
57. Promoting diversity and equal opportunity	21%	35%	24%	8%	10%	2%
58. Educating the public about legal issues	21%	46%	21%	6%	4%	1%
59. Assisting pro se litigants	13%	35%	30%	12%	9%	2%
60. Promoting social interaction opportunities	6%	21%	40%	16%	15%	2%
61. Organizing legal services for all in need	17%	40%	25%	8%	7%	2%
62. Addressing law practice management issues	8%	36%	34%	11%	8%	2%
63. Promoting positive image of the profession	29%	40%	18%	6%	6%	1%
64. Promoting judicial interaction/networking	17%	37%	28%	8%	8%	2%

65. Where do you receive information about State Bar programs, services and activities? (Top 6 Responses)

Bar Bulletin- 98%
 Web site- 22%
 Colleagues- 15%
 Directory- 12%
 Contacting the bar- 8%
 E-mail- 3%

66. Do you read the Bar Bulletin?

Always- 55% Usually- 34% Sometimes- 9% Never- 1%

67. What do you like best about the Bar Bulletin? (Top 11 Responses)

Cases/ summaries- 38%
 Advance opinions/ courts opinions/ slip opinions- 27%
 Case law/ recent decisions- 8%
 CLE Calendar/ info/ offers- 7%
 Notices/ Announcements- 7%
 Changes and proposed changes in rules/ new rules/ law updates- 6%
 Classifieds/ want ads- 6%
 Well designed/ all of it/ broad range of content- 6%
 News/ up to date- 5%
 Employment Section- 4%
 Advertising- 4%

68. What types of stories, articles or features would you like to see more of in the Bar Bulletin? – Among those with an opinion (Top 7 Responses)

Articles on new laws/ up to date/ addressing changes- 8%
 OK as is- 8%
 How to/ legal education/ practice pointers/ Dos and Donts- 7%
 Reports of cases/ case summaries- 6%
 Stories/ features on impact of particular cases- 4%
 Personal profiles of attorneys- 3%
 None- 24%

To what extent are the following factors important to you in deciding whether to attend CLE programs?						
	Very Important 5	Important 4	Neither Important Nor Unimportant 3	Unimportant 2	Very Unimportant 1	Don't Know
88. Content	85%	13%	1%	-	-	-
89. Speaker(s)	34%	45%	17%	2%	2%	-
90. Location	31%	43%	21%	3%	1%	-
91. Credits offered	37%	44%	15%	3%	1%	-
92. Format	12%	33%	42%	8%	3%	1%
93. Cost	30%	39%	24%	5%	2%	-
94. Time of year	10%	20%	46%	14%	9%	1%

95. Are you in favor of a State Bar paid online legal research product similar to Lexis or Westlaw being made available at no cost or low cost to members?

Yes- 83% No- 17%

96. Would you support a dues increase of \$10 to \$20 per year for online legal research?

Yes- 70% No- 30%

97. Overall, do you believe the mandatory CLE course on attorney professionalism is valuable, or not?

Yes, valuable- 35% No, not valuable- 65%

98. Do you believe the State Bar should be a voluntary organization, or not?

Voluntary- 42% Not voluntary- 58%

99. Why do you feel this way? (Top 9 Responses)

- Helps maintain competency within profession/ quality- 17%
- Freedom to choose/ should be able to choose affiliations- 9%
- Some would never support/ be involved/ too many would leave- 9%
- Association is irrelevant/ does little for profession/ useless- 7%
- Lawyers need to be members- 6%
- Would create consistency through unity/ centralization- 6%
- Don't get much in return for money/ I pay- 5%
- Would promote professionalism/ ethical conduct/ collegiality- 5%
- Helps maintain accountability/ motivation to keep up- 4%

100. Do you believe making the State Bar voluntary would eliminate annual dues/licensing fees?

Yes- 15% No- 85%

101. If the State Bar became a voluntary organization, you would still have to pay annual dues and licensing fees to practice. Would you prefer to pay your annual dues and licensing fees to...?

The Supreme Court- 87% A state agency- 13%

102. If the State Bar became a voluntary organization and not required for licensure, would you pay a fee to join the State Bar in addition to your state licensing fee?

Yes- 35% No- 28% Depends- 36%

103. How long have you been a lawyer?

Less than 5 years- 14% 16-20 years- 14%
 5-10 years- 14% Over 20 years- 44%
 11-15 years- 14%

104. Are you licensed to practice in any other states?

Yes- 36% No- 64%
Texas- 28%
Colorado- 16%
California- 13%
Arizona- 9%
DC- 7%

105. Gender

Male- 63% Female- 37%

106. Age

25 years or younger- less than 1%
26-36 years-17%
37-45 years- 20%
46-55 years-34%
Over 55 years-29%

107. Ethnicity

White (non-Hispanic) - 78%
Hispanic- 15%
Native American- 3%

Thank you for your participation!

Please return in the enclosed self-addressed envelope to Research & Polling, Inc.